

DRIVING AFRICA'S DIGITAL FUTURE FOR 10 YEARS AND COUNTING

COMPANY PROFILE

Head Office (Johannesburg)
6 Kikyu Raod,
Sunninghill
2192

Contact:

T: +27 (0) 10 065 0977
C: +27 (0) 63 473 5873
info@sinnotech.africa
www.sinnotech.africa
Company Reg. 2015/173170/07



Company Overview

At Sinno Technologies Africa, we understand that the backbone of every successful organisation is a reliable and scalable ICT environment that supports its mission. With over 10 years of experience in South Africa, we provide managed ICT services, co-managed support, cybersecurity, and strategic IT consulting to help businesses operate efficiently and grow with confidence.

Mission

To deliver best-in-class ICT solutions by combining innovative technologies with expert service, enabling businesses to operate securely, efficiently, and at scale.

Vision

To be the trusted partner and go-to provider for managed ICT and telecommunications solutions across Africa.

Sinno Technologies Africa is a proud member of ISPA



- ✓ Sinno Technologies Africa was established in 2015 and brings over 10 years of industry experience in delivering reliable ICT solutions
- ✓ Level 1 B-BBEE contributor, 100% Black-owned
- ✓ Accredited partner of leading OEMs, including Dell, HP, HPE, Microsoft, Fortinet, Huawei, Cisco, and other global technology providers
- ✓ Licensed by ICASA (IECS & IECNS) to build, operate, and manage telecommunications networks across South Africa



Company Overview Continued..

Sinno Technologies Africa is a premier provider of managed information and communication technology services. Our company offers a wide range of services to businesses of all sizes, including:

- **Managed Network Services:** We provide comprehensive management and maintenance of your network infrastructure, ensuring optimal performance and security.
- **Managed ICT Support:** We offer round-the-clock technical support for all your ICT needs, including hardware and software troubleshooting and maintenance.
- **Managed Connectivity Services:** We provide reliable and secure connectivity solutions, such as internet, VPN, and WAN, to keep your business connected to the world.

- **Cyber & Network Security:** We offer advanced security solutions to protect your network and data from cyber threats, including firewall management, intrusion detection, and prevention.

Sinno Technologies Africa is powered by a team of skilled experts with deep industry experience, committed to delivering exceptional service and innovative ICT solutions. We partner with our clients to ensure they succeed and grow in an increasingly digital world.

Managed Network Services

Managed Network Services include the following services:

- 01 Network Monitoring & Management:** We provide 24/7 monitoring of your network infrastructure to ensure optimal performance and rapidly resolve any issues.
- 02 Network Security:** We deploy and manage advanced security controls such as firewalls and intrusion detection and prevention systems (IDPS) to safeguard your network against evolving cyber threats.
- 03 Network optimization:** Our team will analyse your network's performance and make recommendations for improvements to increase efficiency and reduce downtime.

- 04 Network Troubleshooting:** Our team performs fast, effective diagnosis and resolution of network-related issues to ensure minimal disruption and sustained performance.
- 05 Network Upgrades:** Our team designs and executes scalable network upgrades to ensure your infrastructure remains up to date and able to handle increasing performance and capacity requirements.

Managed Network Services

- 06 Remote Access Management:** We implement and manage secure remote access solutions, ensuring safe, reliable connectivity to company systems from any location.
- 07 Cloud Networking:** We design, integrate, and manage cloud networking environments across platforms such as AWS and Microsoft Azure, enabling secure and scalable connectivity between on-premise and cloud infrastructure.
- 08 Network Documentation & Reporting:** We develop and maintain detailed network documentation while delivering regular performance and security reports to ensure visibility, compliance, and informed decision-making.



Managed Connectivity Services

Managed Connectivity Services include the following services:

- 01 Internet Connectivity:** We provide robust, high-performance connectivity solutions designed to ensure reliability, scalability, and consistent uptime for your business operations.
- 02 VPN Connectivity (Virtual Private Network):** We design, deploy, and manage secure VPN connections to ensure encrypted, reliable access to your network for remote users and distributed sites.
- 03 WAN Connectivity:** We design and implement scalable WAN solutions to interconnect distributed sites, ensuring secure, high-performance communication across your network.

- 04 MPLS (Multiprotocol Label Switching) Connectivity:** We design and deliver MPLS-based networking solutions to ensure high-performance, secure, and low-latency communication across distributed locations.
- 05 4G & 5G Connectivity:** We deliver high-speed mobile broadband solutions, enabling secure and flexible connectivity for remote users and mobile operations.
- 06 Wireless Connectivity:** We deliver end-to-end wireless networking solutions, including design, deployment, and management, to ensure secure, high-performance coverage across your office or campus.

Managed Connectivity Services

- 07 Cloud Connectivity:** We design and implement secure, high-performance connectivity between your on-premise infrastructure and cloud environments, including AWS and Microsoft Azure.
- 08 Network Redundancy & Failover:** We design resilient network architectures with built-in redundancy and automated failover mechanisms to ensure high availability and minimal disruption.
- 09 Network Bandwidth Optimisation:** Our team analyses traffic patterns and implements strategies to optimise bandwidth utilisation, minimise congestion, and enhance overall network performance.



Managed ICT Support

Managed ICT Support includes the following services:

- 01 Helpdesk Support:** Our team delivers continuous, round-the-clock support to diagnose and resolve hardware and software issues, ensuring minimal disruption to your operations.
- 02 Remote Support:** Our team delivers secure, real-time remote troubleshooting and resolution to ensure rapid issue response and minimal disruption.
- 03 On-Site Support:** Our team delivers hands-on, on-site support to diagnose and resolve complex technical issues requiring physical intervention.
- 04 Software Updates & Patch Management:** We manage and deploy timely software updates and security patches to mitigate vulnerabilities and maintain system integrity.
- 05 Hardware Maintenance:** We deliver proactive maintenance and repair services to maximise hardware performance, reliability, and lifespan.
- 06 Backup & Disaster Recovery:** We develop and manage comprehensive backup and disaster recovery strategies to safeguard data integrity and enable rapid restoration with minimal downtime.

Managed Connectivity Services

- 07 Asset management:** We will oversee your IT assets with accurate tracking and provide consistent inventory reporting for better control and visibility.
- 08 Training:** We will equip your team with the skills to effectively use new hardware and software, while promoting strong IT security practices.
- 09 IT Consulting:** Our team provides insights and recommendations that enable smarter, more informed IT decisions for your business.





CONTACT US

From infrastructure to security and connectivity, Sinno Technologies Africa provides integrated technology solutions that empower your business at every stage.

Contact:

T: +27 (0) 10 065 0977

C: +27 (0) 63 473 5873

info@sinnotech.africa

www.sinnotech.africa

Company Reg. 2015/173170/07

Head Office (Johannesburg)

6 Kikyu Raod,

Sunninghill

2192

